



**Cherwell**  
DISTRICT COUNCIL  
NORTH OXFORDSHIRE



**OXFORDSHIRE  
COUNTY COUNCIL**

# **Cherwell District Council and Oxfordshire County Council Equality Impact Assessment**

Bulky Waste Collection

January 2021

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## Section 1: Summary details

<p><b>Directorate and Service Area</b></p>	<p>Communities – Environmental Services</p>
<p><b>What is being assessed</b> (e.g. name of policy, procedure, project, service or proposed service change).</p>	<p>Bulky Waste Collection service – the service involves the removal of waste items which will not easily fit in a wheeled bin. In previous years 5000- 6000 collections are carried out each year. There has been an increase in demand and a raising of awareness of the service following the national lockdown last March. The increase in demand is significant and during 21/22 around 8000 collections per year should take place.</p> <p>The waste collection service is a service which is provided to all domestic properties (nearly 70,000) and is generally uniform in nature with all properties being provided with three wheeled bins (Green, Blue &amp; Brown). Extra provision is made for residents with mobility issues who cannot move their own bins by giving residents an assisted collection.</p> <p>Bulky Waste Collection is a chargeable service and other options for residents do exist for those who do not choose to use the service. Many of the collections arise from residents changing white goods or furniture items. Many of these retailers offer take back services or alternatively items can be offer to charities or taken to Household Waste Recycling Centres.</p> <p>The change in service involves increased demand by raising awareness and publicity to promote the service.</p>
<p><b>Is this a new or existing function or policy?</b></p>	<p>An existing function but looking to increase income by expanding the service. Increasing demand will take numbers from around 5000 in 19/20 to around 8000 collections in 21/22</p>

<p><b>Summary of assessment</b></p> <p>Briefly summarise the policy or proposed service change. Summarise possible impacts. Does the proposal bias, discriminate or unfairly disadvantage individuals or groups within the community? (following completion of the assessment).</p>	<p>The proposal seeks to increase the number of bulky waste collections through the promotion of the service and as a result increase income for the Council whilst continuing to provide good value for money to residents.</p> <p>No negative equalities impacts have been identified as part of this assessment. This proposal is being considered due to an increase in demand for the service and the severe pressure on financial resources which the Council faces in 2021/22.</p> <p>Expanding services like bulky waste collection has the potential for positive benefits for all in the community as it allows residents to have large items easily removed from their property while generating additional income for the Council.</p>
<p><b>Completed By</b></p>	<p>Ed Potter</p>
<p><b>Authorised By</b></p>	<p>Ed Potter</p>
<p><b>Date of Assessment</b></p>	<p>January 2021</p>

## Section 2: Detail of proposal

<p><b>Context / Background</b></p> <p>Briefly summarise the background to the policy or proposed service change, including reasons for any changes from previous versions.</p>	<p>The proposal is to increase the number of bulky waste collections through promotion to provide a good service to residents, contribute to discouraging fly tipping and to increase the income stream. The service in 2019/20 generated around 5000 collections, around 8000 plus collections are expected in 2021/22</p> <p>Expanding services like bulky waste collection has the potential for positive benefits for all members of the community while generating additional income for the Council.</p> <p>The service is easy to use with most of the service being able to be booked online.</p>								
<p><b>Proposals</b></p> <p>Explain the detail of the proposals, including why this has been decided as the best course of action.</p>	<p>The proposal considers increasing income and expanding the bulky waste service which is currently:</p> <table data-bbox="577 587 1736 734"> <tr> <td>Special Collections – Bulky Waste Bin (Garden waste or waste package)</td> <td>£55.00</td> </tr> <tr> <td>Special Collections - Any (3 Items Collected)</td> <td>£20.00</td> </tr> <tr> <td>Special Collections - Any (3 Items Collected) During Blitz Weeks</td> <td>£10.00</td> </tr> <tr> <td>Special Collection - 1 item</td> <td>£9.99</td> </tr> </table> <p>Residents will still be able make use of Household Waste Recycling Centres (HWRC) without incurring a charge as well.</p> <p>Bulky Waste Collections often arise after residents have replaced furniture items or white goods. Retailers usually offer take back services. In addition, some charities will collect surplus good condition items.</p>	Special Collections – Bulky Waste Bin (Garden waste or waste package)	£55.00	Special Collections - Any (3 Items Collected)	£20.00	Special Collections - Any (3 Items Collected) During Blitz Weeks	£10.00	Special Collection - 1 item	£9.99
Special Collections – Bulky Waste Bin (Garden waste or waste package)	£55.00								
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<p><b>Evidence / Intelligence</b></p> <p>List and explain any data, consultation outcomes, research findings, feedback from service users and stakeholders etc, that supports your proposals and can help to inform the judgements you make about potential impact on different individuals, communities</p>	<p>Current customer satisfaction levels with the whole waste collection service is good with 85% plus satisfaction.</p> <p>Benchmarking has been undertaken with neighbouring local authorities to ensure that our charging policies are fair and proportionate. Benchmarking highlighted that collection costs vary between £25 - £90 per collection of three items.</p> <p>The average cost across those benchmarked was £30.53 for three items so the charges proposed represent good value for money for residents.</p>								

<p>or groups and our ability to deliver our climate commitments.</p>	
<p><b>Alternatives considered / rejected</b></p> <p>Summarise any other approaches that have been considered in developing the policy or proposed service change, and the reasons why these were not adopted. This could include reasons why doing nothing is not an option.</p>	<p>Continuation of the service as is would be difficult due to the severe financial challenges the organisation faces.</p>

### Section 3: Impact Assessment - Protected Characteristics

Protected Characteristic	No Impact	Positive	Negative	Description of Impact	Any actions or mitigation to reduce negative impacts	Action owner* (*Job Title, Organisation)	Timescale and monitoring arrangements
Age	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	None	Making the service affordable and highlighting alternative options do exist such as use of HWRC	Waste Collection Manager	
Disability	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	None	Making the service affordable and highlighting alternative options do exist such as use of HWRC	Waste Collection Manager	
Gender Reassignment	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	None			
Marriage & Civil Partnership	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	None			
Pregnancy & Maternity	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	None			
Race	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	None			
Sex	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	None			
Sexual Orientation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	None			
Religion or Belief	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	None			

### Section 3: Impact Assessment - Additional Community Impacts

Additional community impacts	No Impact	Positive	Negative	Description of impact	Any actions or mitigation to reduce negative impacts	Action owner (*Job Title, Organisation)	Timescale and monitoring arrangements
Rural communities	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Collections will continue to be carried out in all communities, including rural communities who may not be able to easily access HWRC		Waste Collection Manager	
Armed Forces	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	None			
Carers	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	None			
Areas of deprivation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Charging policies may be more likely to impact of those living in areas of deprivation.	The charging policy has been reviewed and benchmarked to ensure it is as affordable as possible. There is a low cost option of £9.99 for one item and reduced costs during 'Blitz Weeks'.	Waste Collection Manager	



### Section 3: Impact Assessment - Additional Wider Impacts

<b>Additional Wider Impacts</b>	<b>No Impact</b>	<b>Positive</b>	<b>Negative</b>	<b>Description of Impact</b>	<b>Any actions or mitigation to reduce negative impacts</b>	<b>Action owner* (*Job Title, Organisation)</b>	<b>Timescale and monitoring arrangements</b>
<b>Other Council Services</b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
<b>Providers</b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
<b>Social Value <sup>1</sup></b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				

<sup>1</sup> If the Public Services (Social Value) Act 2012 applies to this proposal, please summarise here how you have considered how the contract might improve the economic, social, and environmental well-being of the relevant area

### Section 3: Review

Where bias, negative impact or disadvantage is identified, the proposal and/or implementation can be adapted or changed; meaning there is a need for regular review. This review may also be needed to reflect additional data and evidence for a fuller assessment (proportionate to the decision in question). Please state the agreed review timescale for the identified impacts of the policy implementation or service change.

<b>Review Date</b>	<b>September 2022</b>
<b>Person Responsible for Review</b>	<b>Ian Upstone</b>
<b>Authorised By</b>	<b>Ed Potter</b>